



northcott  
disability services

# Illawarra Case Management



Illawarra Case Management and Brokerage provides intensive support for people with a disability and their family and carers. The Case Manager works closely with referred individuals, their families/carers and existing service providers. They help to identify needs, develop, implement and monitor plans, and where necessary, assist with the provision of additional services, so that the desired outcomes are achieved.

Illawarra Case Management provides a service for people with a disability who have high or complex support needs and require long-term case management. Additionally, it focuses on support for their carers, with priority given to ageing carers.

**Contact** Illawarra Case Management & Brokerage,  
Northcott Disability Services Illawarra office,  
Bay 2, 6-8 Marshall Street, Dapto NSW 2530  
Ph: (02) 4262 7155 Fax: (02) 4262 7544  
Email: illawarracm@northcott.com.au

The service provides support for people with disabilities to maximise their independence and participation in the community. The individual and their family and carers are central in care planning and facilitating access to appropriate services.

Case management services are provided to individuals who require assistance in accessing necessary supports. Case management can help with service co-ordination that is responsive to the individual's needs.

## Eligibility

People with a disability who have high or complex support needs and require long term case management.

Priority is given to:

- People who are not currently eligible for case management support from other services, including Department of Ageing, Disability and Home Care or other case management services
- People with a non-intellectual disability such as an acquired brain injury, a degenerative condition or other physical disability
- People who have ageing carers.

## Geographical area

Wollongong, Shellharbour, Kiama and Shoalhaven local government areas.

## Funding

This service is funded by the Department of Ageing, Disability and Home Care and Northcott Disability Services.

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case management