



northcott  
disability services

# flexible respite - western region



The Flexible Respite Service provides a broad range of high-quality, flexible, support responses tailored to meet the needs of individuals with disabilities and their families/carers. The service addresses the specialised needs of individuals with high support needs due to a profound disability or a disabling medical condition. The service works closely with other service providers to deliver a well-coordinated response to service users.

## Services

Services may include:

- Day support
- 24-hour support
- Community recreation and participation
- Holiday respite support
- Emergency respite support
- Other options as deemed appropriate to the particular circumstances at the time.

## Geographical area

The local government areas of the Orana, Far West and Central West Region including Warren, Coonamble, Gilgandra, Broken Hill, Far West, Central Darling, Bourke, Cobar, Brewarrina, Walgett, Bogan, Narromine, Dubbo, Coonabarabran, Coolah, Mudgee, Rylstone, Wellington,

**Contact** The Flexible Respite Service coordinator  
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Orange, Blayney, Bathurst, Lachlan, Bland, Parkes, Forbes, Weddin, Boorowa, Cowra, Cabonne, Evans, Greater Lithgow and Oberon.

## Eligibility

People with a disability (0–65 years) and their families/carers. Disability is broadly defined including physical, intellectual, acquired brain injury, dual diagnosis and sensory impairment.

## Referrals

Families can refer themselves, or with their approval, services can make a referral by phoning the service coordinator. Initial information gathering at this point will establish eligibility.

## Priority of Access

For individuals and their families/carers who are eligible for the service, priority of access will be determined following an assessment of the level of support needs and the extent of existing support provided to the individual and their families/carers.

## Cost

The level of fees form part of the Service Agreement and are reviewed as required. Fees are charged at the rate of \$2 per hour of service, up to a maximum of \$30 in any 24-hour period.

## Funding

The service is funded by the Department of Ageing, Disability and Home Care and Northcott Disability Services to provide a service to 28 individuals and their families/carers.

founding member of



western region